

Privacy Policy for [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com)

#### 1. Acknowledgement and Acceptance of Terms:

Kan Del's Candles & Gifts is committed to protecting your privacy. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website. By accessing [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com), you acknowledge and fully understand Kan Del's Candles & Gifts Privacy Statement and freely consent to the information collection and use practices described in this Website Privacy Statement.

#### 2. Information We Collect and How We Use It:

Kan Del's Candles & Gifts collects certain information from and about its users two ways: Information You Provide and Information From our Web Server Logs.

##### 1. Information You Provide

Visitors to our website may choose to place an order for our products. We will request some personal information such as name, address, email, telephone number, fax number, and other relevant information. If you are placing an order, we will also request financial information. Any financial information we collect is used only to bill you for the products you purchased. If you purchase by credit card, this information may be forwarded to your credit card provider.

We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

- To fulfill your service requests for services
- To protect ourselves from liability
- To respond to legal process or comply with law

##### 2. Information From our Web Server Logs.

When you visit our Website, we may track information to administer the site and analyze its usage in order to provide a better user experience to visitors to our website. Examples of information we may track include:

- Your Internet protocol address
- State or country from which you accessed the site
- Date and time of your visit
- Pages you viewed on the site

##### 3. Changes to This Statement

Kan Del's Candles & Gifts has the discretion to occasionally update this privacy statement. When we do, we will also revise the "updated" date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates.

##### 4. Contacting Us

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us via our online contact form or send your comments to:

Kan Del's Candles & Gifts  
605 Amarillo St.  
Plainview, TX 79072

## Cookies

Kan Del's Candles & Gifts does not utilize cookies at this time. This, however, does not mean that Kan Del's Candles & Gifts will not use cookies in the future. If changes to our cookie policy are made this page will be updated to reflect the changes.

## Shipping

We currently ship Continental US Only by UPS. The website currently only supports orders shipping via UPS Ground Only.

## Order Cancellation

If you have placed an order and you need to cancel it, we will do our best to accommodate your request. Notifying us that an order needs cancelling is not a guarantee that we will be able to retrieve the order if it has already been processed. It is best if you can email us detailing the transaction (include your name, company name, address, and order number) and call with this information as well to confirm we are able to cancel your order. If we are not able to cancel your order and it does ship, you can refuse the package at time of delivery. If you refuse the package, you will still be responsible for the shipping charges on that order, and store credit will be issued for the merchandise when it is returned to us.

## Returns

We are so confident in our products that we will accept returns within 30 days of your original purchase if you are not fully satisfied.

Returns must be received in good, unused condition in order to be accepted. If items are not received in resalable condition, they may not be accepted. Once the return is received by us, we will issue a refund to the original credit card used for purchase.

## Price Changes

Prices are subject to change without notice. Any changes will be effective immediately and reflected on our website. Please refresh your browser to make sure you are getting the most current version of our website.

Terms of Use Agreement for [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com)

## Read This Terms of Use Agreement Before Accessing Website

This Terms of Use Agreement sets forth the standards of use of the [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com) Online Service. By using the [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com) website you (the "Member") agree to these terms and conditions. If you do not agree to the terms and conditions of this agreement, you should immediately cease all usage of this website. We reserve the right, at any time, to modify, alter, or update the terms and conditions of this agreement without prior notice. Modifications shall become effective immediately upon being posted on the [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com) website. Your continued use of the Service after amendments are posted constitutes an acknowledgement and acceptance of the Agreement and its modifications. Except as provided in this paragraph, this Agreement may not be amended.

1. Description of Service [www.kandelscandles.com](http://www.kandelscandles.com) and [www.wholesalekandels.com](http://www.wholesalekandels.com). is providing Member with retail products, gift items, candles, floral and etc.

Our website is operated and provided in the State of Texas. As such, we are subject to the laws of the State of Texas, and such laws will govern this Terms of Use, without giving effect to any choice of law rules. We make no representation that our website or other services are appropriate, legal or available for use in other locations. Accordingly, if you choose to access our site you agree to do so subject to the internal laws of the State of Texas.

#### Security

Yes, your information is completely secure on our website. We do not give out ANY personal information. For more details on this please see our Privacy Policy. Your credit card is processed through Authorize.Net, the leading source in credit card transactions. We do not store any credit card information. You can rest assured, keeping your personal information secure is EXTREMELY important to us.